

## Lead and Manage Work Teams

### Course Content

This course contains essential information for those leading and managing others in a workplace context. The program includes:

- Elements of Team dynamics
- Stages of Team development
- A model of Team effectiveness
- Strategies to enhance and manage team performance and team cohesion
- The role of communication, feedback and consultation
- Maintain a high performing team.

### Learning Outcomes

By the completion of this program participants will develop:

- Greater confidence in leading people and teams
- Improved understanding of how to motivate and engage team members
- Knowledge of the factors that impact on effectiveness of teams
- Personal action plan

### Who should attend?

This program is suitable for new and emerging supervisors, leaders, managers and team leaders. The program is designed to provide participants with practical skills and improved confidence to manage and lead employees in the workplace.

### Delivery Information

Duration: 3 hours  
Location: State-wide

N.B. Workshops can be customised and delivered on site.

### Investment

\$ 220 TCCI member  
\$ 330 non-member

### More information?

For more information on registering in this workshop or TCCI training or to discuss our customised on-site delivery options please contact our team on 1300 559 122 or email [training@tcci.com.au](mailto:training@tcci.com.au)