

# Skills and Training



## Workplace Relations 101

### Course Content

This workshop covers the essential workplace relations information required for business compliance and positive employee relations and includes:

- Development and implementation of employee and industrial relations policies and plans
- Development and implementation of grievance policy and procedures
- Identify training needs to address performance issues
- Manage negotiations to resolve conflict

### Who should attend?

This workshop is ideal for anyone managing employees in the work environment that requires understanding of workplace relations legislation and requirements.

### Delivery Information

Duration: 1 Day

Locations: Launceston  
Hobart  
Devonport

### Investment

\$395 TCCI member

\$550 non-member

Call today to discuss your training needs including onsite or customised delivery or email [training@tcci.com.au](mailto:training@tcci.com.au).