

# Skills and Training



## Team Leader Ultimate + TriMetrix

### Course Content

Combining behavioural style, personal motivators and emotional intelligence this course is literally the ultimate in understanding why we do what we do.

- **HOW** we behave and communicate – DiSC assessment
- **WHY** we move into action – Workplace Motivators assessment
- **DO** we actively apply the principles of emotional intelligence – TTI EQ assessment

Workshop content will address the following:

- Overview of the DiSC model of behaviours
- Develop strategies to adapt communication based on styles
- Identify personal motivators – what moves us into action
- Understand elements of emotional intelligence
- Reduce conflict and increased self-awareness by understanding others

### Delivery Information

Duration: Full Day 9.00am – 5.00pm

### Individual Reports [SAMPLE REPORT](#)

Each participant will receive a detailed individual report which includes:

- Emotional Quotient assessment results
- Behavioural style and preferences
- Motivators profile
- Value to the organisation
- Checklist for communicating
- Time wasters
- Insight into how you respond to each of the motivators
- Potential behavioural and motivator conflicts
- Keys to motivating and managing
- Overview of individual summarising and combining behaviour, motivators and emotional intelligence

### Investment

\$995 TCCI member

\$1295 non member

Call today to discuss your training needs including onsite or customised delivery or email [training@tcci.com.au](mailto:training@tcci.com.au).