

Skills and Training



Leadership Essentials

Course Content

This workshop introduces the key leadership essentials, themes and issues, based on industry consultation. This course is essential for those who want to understand the foundations of being an effective team leader or supervisor.

The workshop includes understanding what motivates individuals and how to facilitate appropriate communication with, and between, a diverse team.

Learning Outcomes

- Understanding of the key elements of Communication
- Getting your message across
- Feedback to enhance performance
- Having difficult conversations
- Setting and managing expectations
- Leadership Styles

Who should attend?

This program is suitable for new and emerging supervisors, leaders, managers and team leaders. The program is designed to provide participants with practical skills and improved confidence to manage and lead employees in the workplace.

The program is ideal for individuals who have not undertaken formal leadership or management training.

Delivery Information

Duration: 3 hours

Locations: State-wide

Investment

\$295 TCCI member

\$450 non-member

More Information?

Call 1300 559 122 today to discuss your training needs including on-site or customised delivery or email

training@tcci.com.au