

Skills and Training



Lead and Manage Work Teams

Course Content

This course contains essential information for those leading and managing others in a workplace context. The program includes:

- Elements of Team dynamics
- Stages of Team development
- A model of Team effectiveness
- Strategies to enhance and manage team performance and team cohesion
- The role of communication, feedback and consultation
- Maintain a high performing team.

Learning Outcomes

By the completion of this program participants will develop:

- Greater confidence in leading people and teams
- Improved understanding of how to motivate and engage team members
- Knowledge of the factors that impact on effectiveness of teams
- Personal action plan

Who should attend?

This program is suitable for new and emerging supervisors, leaders, managers

and team leaders. The program is designed to provide participants with practical skills and improved confidence to manage and lead employees in the workplace.

Delivery Information

Duration: 3 hours
Location: State-wide

Investment

\$ 330 TCCI member
\$ 495 non-member

More information?

Call 1300 559 122 today to discuss your training needs including on-site or customised delivery, or email training@tcci.com.au