

# Skills and Training



## Influential Team Leader

### Course Content

This workshop introduces the key leadership essentials, themes and issues, based on industry consultation.

This course is essential for those who want to understand the foundations of being an effective team leader or supervisor.

The workshop includes understanding how to relate to team members in a way that leads to cooperation and collaboration.

Foundations of communication and goal setting are covered to give Team Leaders or those in supervisory roles greater confidence in communicating with their team.

### Learning Outcomes

- Understanding of the key elements of Communication Getting your message across
- Feedback to enhance performance
- Having difficult conversations
- Setting and managing expectations
- Leadership Styles

### Who should attend?

This program is suitable for new and

emerging supervisors, leaders, managers and team leaders. The program is designed to provide participants with practical skills and improved confidence to manage and lead employees in the workplace.

The program is ideal for individuals who have not undertaken formal leadership or management training.

### Delivery Information

Duration: 3 Hours

Location: State-wide

### Investment

\$330 TCCI member

\$495 non-member

### More Information?

Call 1300 559 122 today to discuss your training needs including on-site or customised delivery, or email [training@tcci.com.au](mailto:training@tcci.com.au)