

Skills and Training



DISC Communication and Behaviour

Course Content

DISC is an internationally recognised and validated personal assessment tool used to improve work productivity, teamwork and communication. It is non-judgemental and helps people discuss their behavioural differences.

All participants will undertake a 15 minutes online assessment prior attending and will be provided with a detailed report about their personality and behavioural styles.

- Increase self-knowledge: how you respond to conflict, what causes you stress and how you solve problems, how you are perceived by others?
- Facilitate better teamwork and minimise conflict
- Develop stronger customer focus by identifying and responding to customer styles

Who should attend?

This course is suitable for any employee who would benefit from understanding their own and others preferred communication and behavioural styles.

Delivery Information

Duration: 3 hours
Location: Hobart
Launceston

Individual Reports [SAMPLE REPORT](#)

Each participant will receive a detailed report which includes:

- General characteristics
- Value to the organisation
- Checklist for communicating
- Ineffective communication
- How others perceive you
- Natural and adapted (work) style
- Areas for focus
- Keys to motivating and managing
- Action plan

Investment

\$275 TCCI member

\$440 non member

Call today to discuss your training needs including onsite or customised delivery or email training@tcci.com.au.

